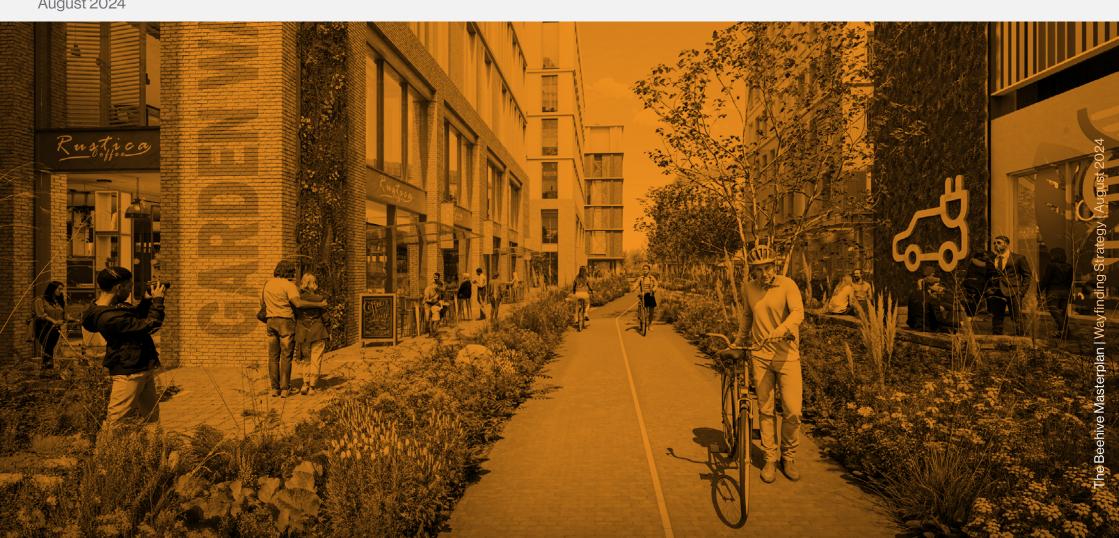
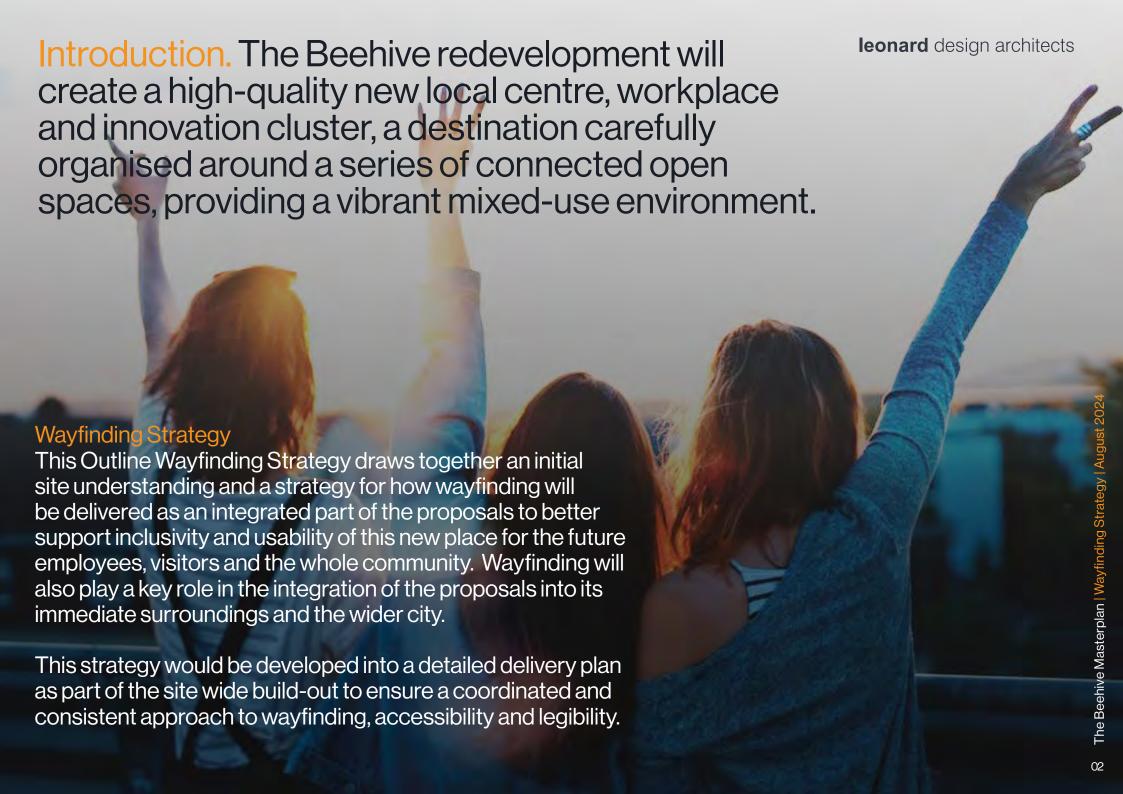
The Beehive Masterplan Outline Wayfinding Strategy

August 2024





A Wayfinding Vision

This strategy aims to highlight principles in which wayfinding signage can:

- Integrate proposals into the wider city
- Contribute to the safety of the end-user in navigating the space
- Provide an inclusive design that is legible and visible for people of all ranges of perceptivity
- Support a shift to more sustainable modes of transport

Masterplan Vision



USES AND AMENITIES



WELL CONNECTED WITH EXCELLENT SUSTAINABLE TRANSPORT PROVISION



WELCOMING & INCLUSIVE OPEN SPACE & GARDENS FOR THE COMMUNITY AND YOUNG



LANDSCAPE. WOODLAND AND PUBLIC REALM







VISIBLE FOR ALL





03

06

Executive Summary

Places thrive when local people, communities and organisations prosper. To make this happen Railpen will build enduring relationships with charities, schools, local businesses and community groups to collaborate on local priorities, social impact and how the Beehive can be a safe and inclusive environment for all.

This wayfinding strategy is underpinned by that philosophy, and has referred to, and taken some initial guidance from, a variety of sources that can help us to achieve that goal.

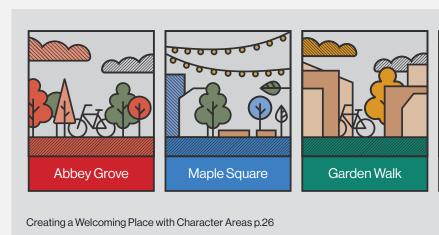
Welcoming and Safe

A clear hierarchy of sign types will provide a sense of welcome and arrival, identifying safe entrance and access routes, as well as representing separate zones through colour and/or easily identifiable landmarks which can aid spatial awareness and confidence in navigation.

Signs and mapping should provide an easy understanding of the site and a sense of orientation from the outset, incorporating journey times and with a visual language or tone of voice of an inclusive and

accessible public place for all. More playful engaging signage can help with this and to activate areas that may seem underused or make people feel vulnerable.

Clear signing of management, security, meeting and help points will assure people that spaces are safe and monitored and where they will find refuge.







MAKE

We are working with Make Space for Girls to develop a sitewide strategy for promoting greater inclusivity. The work will focus on how to create spaces that are meet the needs of teenage girls in particular but will also benefit other groups as a result of the inclusive mindset this approach will engender.

Our partnership with Red2Green will inform more accessible for neurodivergent people. the design of the individuals buildings, the landscape and also the fine details such as wayfinding.

the ongoing strategy for making the proposals Red2Green Our work with Red2Green will influence

Executive Summary

Accessible, Inclusive Design

Adopting inclusive design practices for people of varying neurodiversity, cognitive and sensory abilities, backgrounds, culture or identities can empower people to get the best out of a space and take control of navigating their environment.

Visual clutter and sensory overload can be avoided by optimising the number of signs in a space, allied to a logical hierarchy and strategic placement. Symbols and pictograms can be easier to interpret but when necessary wording should be simple, concise and written in a friendly tone. Font, size and layout, contrasting with a non-reflective background should be carefully considered to maximise legibility. Unique colour palettes and landmark signs can help orientation for those who may struggle with keeping a clear sense of direction.

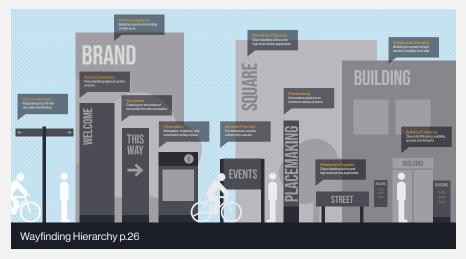
The progressive addition of relevant information along a wayfinding route rather than all at once will be more intuitive and easy to digest for all.

A Part of the City, A Part of the Community

Wayfinding and placemaking design should promote a sense of place that is a part of Cambridge, a local centre for the community, and a 'connected' urban environment with soft thresholds to surrounding districts.

Wayfinding routes and associated signage should feel as seamless as possible from outside to inside the site boundaries and vice versa. Signage within the site will provide wayfinding to key city destinations, enhancing the usefulness of the site to those in transit.

Wayfinding should instil a sense of ownership by the local community, the inclusive use of spaces and potential for bespoke signage for local groups and events.







Wayfinding Principles on The Site and Connectivity on Access and Circulation on Sign Types and Hierarchy on

Illustrative Sign Concepts Appendix

Contents

Wayfinding Principles: Overview

A well considered strategy for placemaking and wayfinding design can play crucial roles in creating welcoming, engaging, safe and inclusive spaces for all.

WELCOMING, SAFE AND ACCESSIBLE













LEGIBLE AND VISIBLE FOR ALL







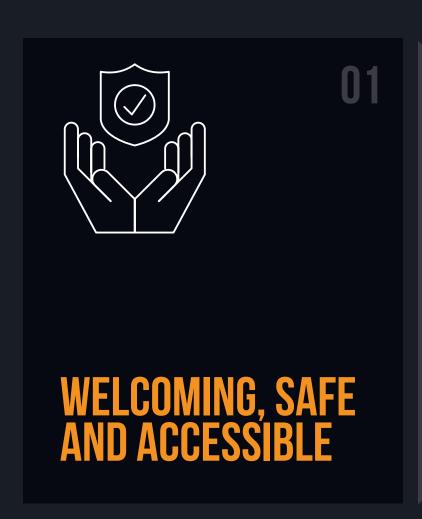




SUPPORTS SUSTAINABLE TRANSPORT

Welcoming, Safe and Accessible

Effective wayfinding not only helps people reach their destination but also instils a sense of welcome, comfort, and safety in their interactions with the built environment.



Clear hierarchy of signs provide a sense of welcome and arrival identifying safe entrance and access routes.



More playful engaging signage can help to activate areas that may seem underused or make people feel vulnerable.

ACTIVATE SPACES



Adopt the visual language and messaging of an inclusive and accessible public place for all.



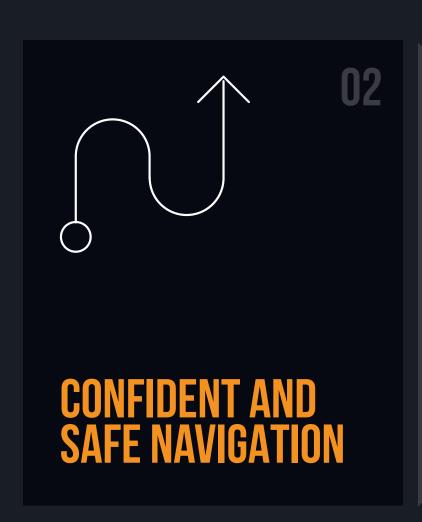
Clear signing of management, security, meeting and help points ensure people feel spaces are safe and monitored.

HELP POINTS & MEETING PLACES



Confident and Safe Navigation

Incorporating certain key principles into the design and implementation of this wayfinding strategy can enhance confident navigation, promote security, and contribute to the overall well-being of individuals of all diversities.



Signs and mapping should provide a clear spatial understanding of the site and a sense of orientation from the outset.

WHAT LIES AHEAD?



LANDMARKS AND ZONING

in navigation.



Walking/cycling times to key destinations across the site for enduser to gauge distances accurately and proceed confidently and safely.

JOURNEY TIMES



Access to more tailored and inclusive wayfinding and information for all.

Breaking down a space into separate zones,

identified through colour

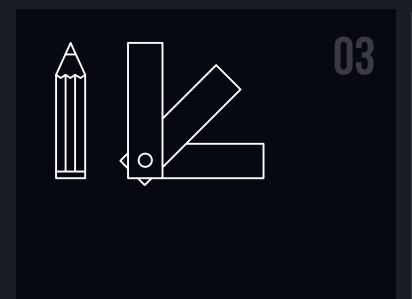
and/or easily identifiable landmarks can aid spatial

orientation and confidence

INTERACTIVE SIGNAGE

Inclusive Design Language

Adopting inclusive design practices can communicate more widely with meaning to people, regardless of their cognitive and sensory abilities, backgrounds, culture or identities.



INCLUSIVE DESIGN LANGUAGE Strong contrast between background and sign information and use of carefully illuminated non-reflective surfaces.

Pictorial visualisation of distinct character areas can be more intuitive to interpret.







Clear, unambiguous symbols and pictograms where relevant can be easier to interpret and be more concise than text. Strong and unique colour palettes identifying key areas can help orientation for those who may struggle with keeping a clear sense of direction.







Legible And Visible For All

Legible signage for all abilities that can help to ensure visual clarity, comprehensibility, and usability, is a critical aspect of creating inclusive environments



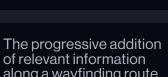
Avoid visual clutter and sensory overload by optimising number of signs allied to careful and strategic placement.

Clear hierarchy of font, symbol size and layout will give clarity and precedence between primary, secondary and tertiary information.



Simple wording together with an inclusive friendly tone, will be accessible to people of all ages, cultures and diversities.





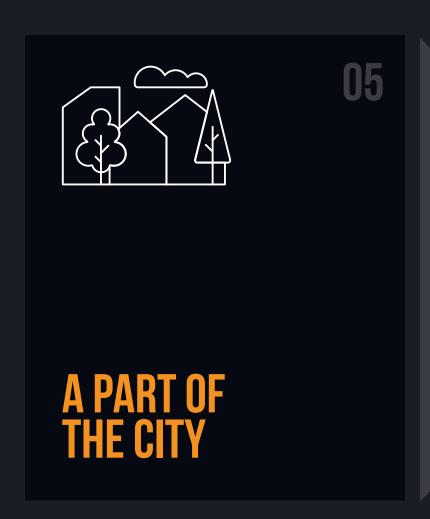
of relevant information along a wayfinding route will be more intuitive and easy to digest for all.



The Beehive Masterplan | Wayfinding Strategy | August 2024

A Part Of The City

It is important that wayfinding and placemaking design engenders an identity and sense of place that is part of Cambridge, and is a 'connected' urban environment with soft thresholds to surrounding districts.



Wayfinding routes and associated signage should feel as seamless as possible from outside to inside the site boundaries and vice versa.

→ : SOFT ← : •
THRESHOLDS

All placemaking and identity design should adopt the visual language of a city district or neighbourhood, being a part of Cambridge.



Signage within the site will provide wayfinding to key city destinations, enhancing the usefulness of the site to those in transit.



Wayfinding should instil a sense of ownership by the local community: inclusive use of spaces and bespoke signage for local groups and events.





Supports Sustainable Transport

Wayfinding should support modal shift by providing information, clear directions and connections for more sustainable transportation such as buses, cycling lanes, and pedestrian-friendly routes. This ensures a seamless and efficient travel experience for all.



Pedestrian and cycle routes and associated signage should feel as seamless as possible from outside to inside the site boundaries and vice versa.

Dedicated signage to clearly identify routes for pedestrian and cycle zones and routes throughout the site.



Walking/cycling times to key destinations on and off-site for enduser to gauge distances accurately and proceed confidently and safely.



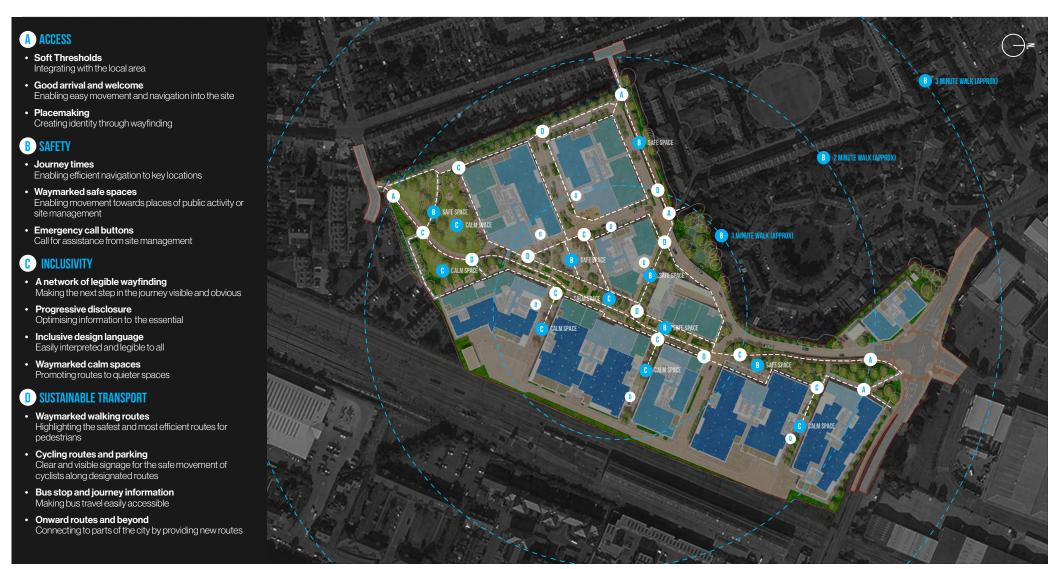
Clear and prominent signage and wayfinding for cycle stores, parking, mobility hub and associated amenities.





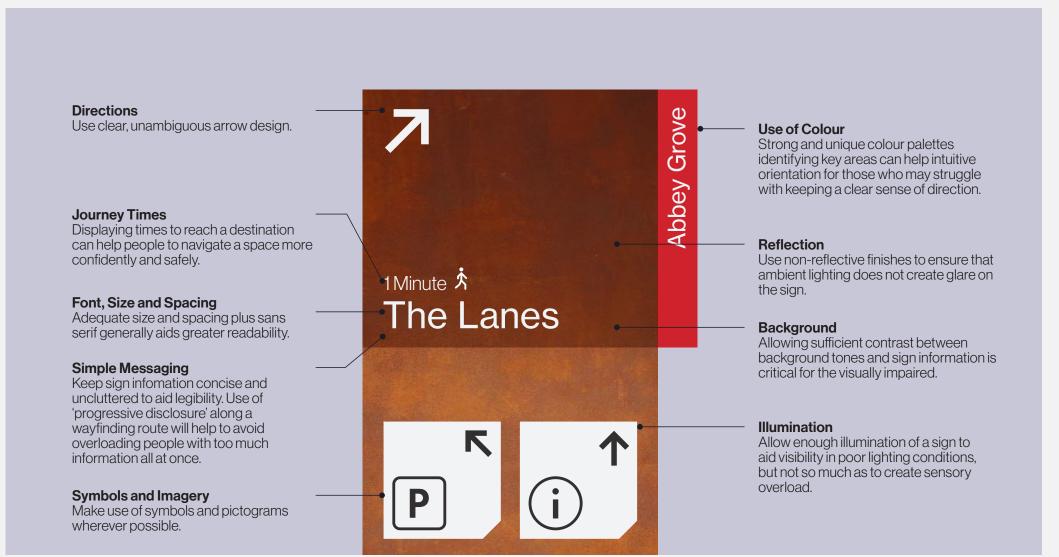
Wayfinding Principles: Illustrative Plan

Outline schematic plan illustrating some of the basic overriding principles for safety and inclusion of the wayfinding vision.



Wayfinding Design For Inclusivity

Some key illustrative aspects of inclusive design that consider the impact of design choices on the experiences and interactions of diverse audiences.



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Information Design and Layout Hierarchy

Some variations of common and 'best practice' principles in setting out sign and text information that can be more cognitive, legible and with a clear hierarchy.

BY DISTANCE

Nearest Distance 01
Nearest Distance 02

Middle Distance 01

Middle Distance 02

Furthest Distance 01

Furthest Distance 02

→

LISTED AS 'NEAREST FIRST'

Items of information are arranged on the sign according to which destination is nearest and progress down to those furthest away.

This tends to create a less rigid hierachy of information but perhaps is a more intuitive method of wayfinding.

BY PRECEDENCE

| ↑ |
|----------|
| → |
| 7 |
| + |
| → |
| → |
| |

LISTED AS 'MOST IMPORTANT FIRST'

Destinations are listed according to a pre-conceived order of 'importance' and consistently applied in all locations.

This tends to create an arrangement of information where the most popular destinations will tend to be more visible at the top of the listings.

BY CATEGORY

Category 01 ↑

Category 02 ↑

Category 02 ←

Category 03 →

LISTED AS 'GROUPED INFORMATION'

Types of information can be grouped together in a logical way and always applied in the same layout in every sign.

This builds up an understanding in the customer where information is displayed and provides an easy framework to follow.

BY DIRECTION

| Direction 01 | ^ |
|--------------|----------|
| Direction 01 | |
| Direction 02 | 7 |
| Direction 02 | |
| Direction 02 | |

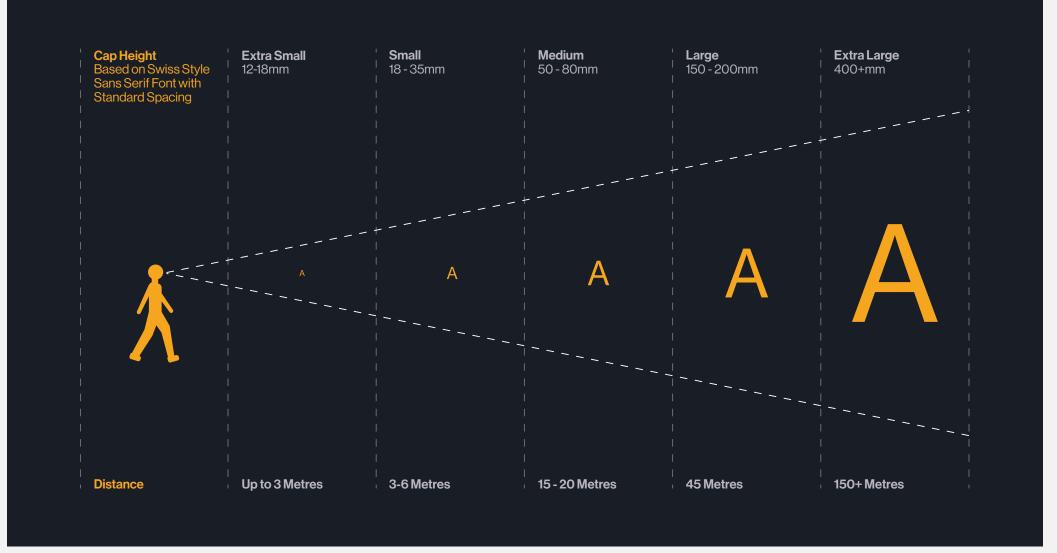
LISTED AS 'SAME DIRECTION'

Destinations are grouped according to the same direction.

This tends to be one of the simplest and most legible approaches to layout, dependent upon the complexity of directions required.

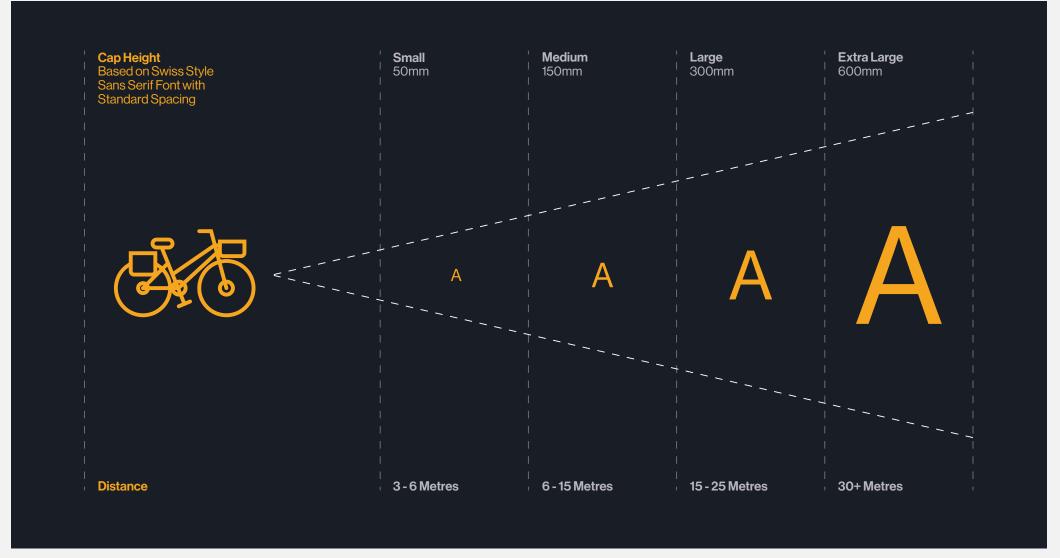
Information Design and Text Sizes

Overview and general guidance on the legibility of font sizes for pedestrians.



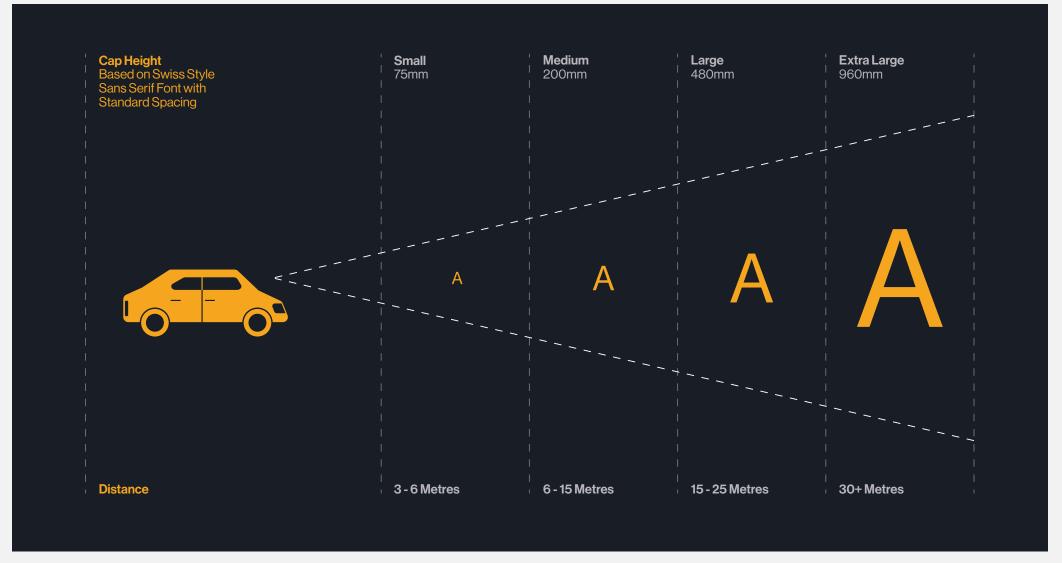
Information Design and Text Sizes

Overview and general guidance on the legibility of font sizes for cyclists.



Information Design and Text Sizes

Overview and general guidance on the legibility of font sizes for motorists.

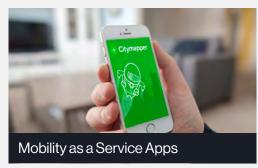


Digital Platforms and Interactive Wayfinding

Existing mapping technology is widely used in identifying locations and how to get there. However an additional bespoke layer of services could be adopted, with specialist, inclusive and accessible design features.

Existing







Aspirational

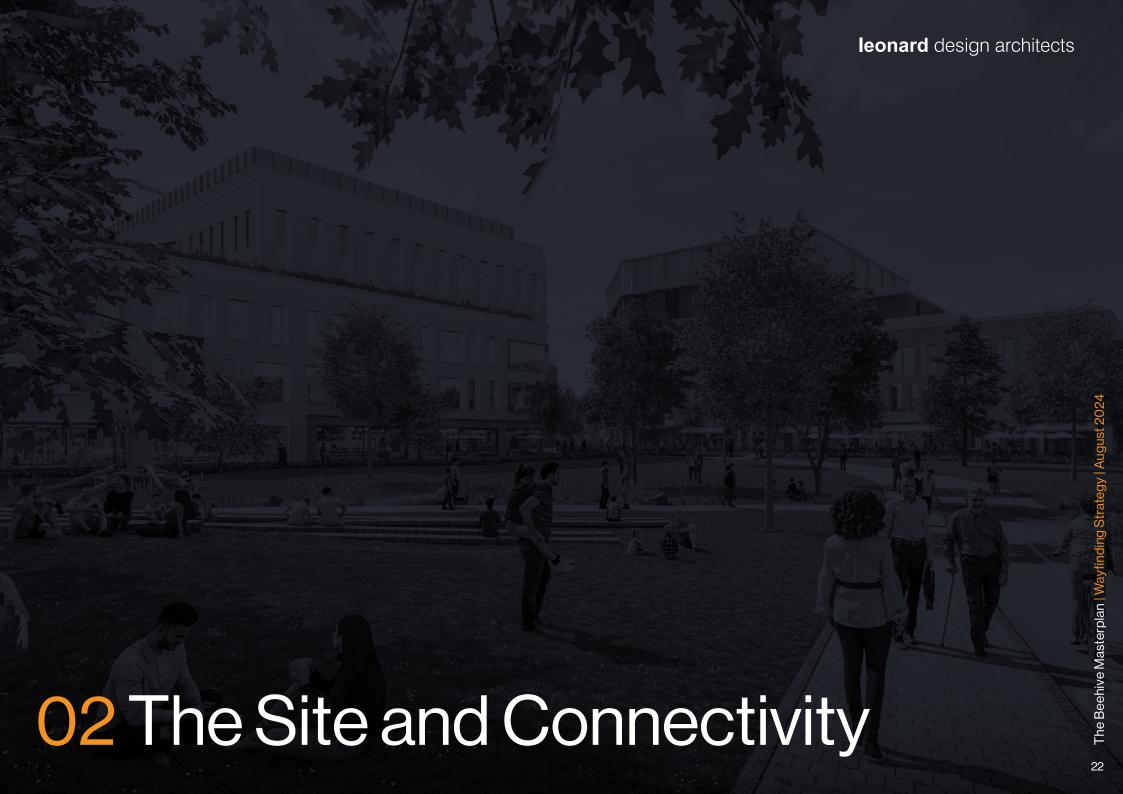






Dedicated Smartphone App



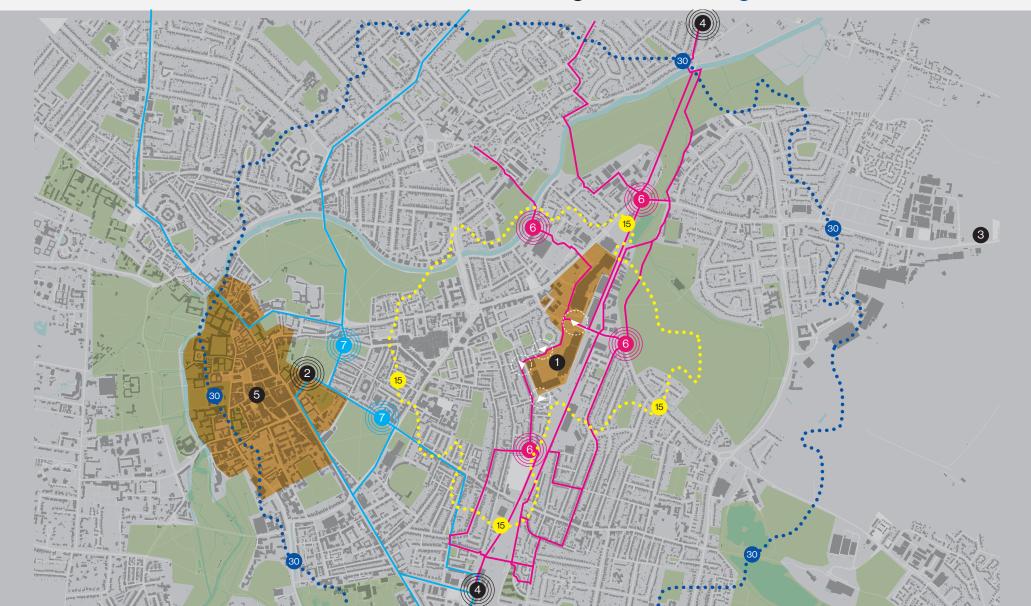


Site Context

The site sits at the edge of Cambridge City Centre, a highly accessible and sustainable location between the two rail stations and connected by existing on and off-road cycle routes (the network due to be expanded through city-wide initiatives).

leonard design architects

- 1 The Beehive Site
- 2 Bus Station
- 3 Park and Ride
- 4 Rail Station
- 5 Historic City Centre
- 6 Chisholm Trail (walk/cycle route)
 - 7 Busway
 - Potential for Off-site wayfinding from Transport Nodes
- • 15 15 Minute Walk
- • 30 30 Minute Walk



Building Typologies, Amenities and Use

The masterplan comprises of a mix of uses that will create a new local centre for Cambridge residents and workers with many active ground floor spaces for people to meet, socialise and enjoy activities in a sustainable, green and biodiverse environment.



Character Areas and Site Orientation

A single central space, 'Beehive Greenway' will change in character along its length to create six character areas. Each will have a distinct feel that can be supported by 'environmental' signage and graphics to reinforce identity, sense of place, orientation/navigation and general feeling of activity and sense of community 'ownership'.

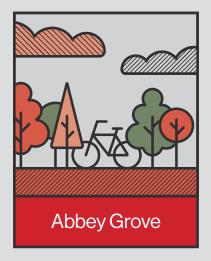
Refer to Section 04, pages 42-44 for indicative sign types that can be adopted in these areas, and the Appendix for illustrative design concepts.

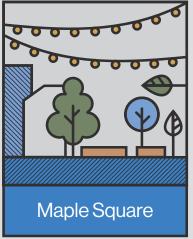


Character Areas and Site Orientation

Allied to colour, the pictorial visualisation of distinct character areas and landmarks throughout the site can be more intuitive to interpret and remember for people of varying cognitive and sensory abilities, background, culture or identity.

Illustrative concepts for character area colour, identity and graphics. Refer to Appendix for how this could be incorporated into a wayfinding design concept.







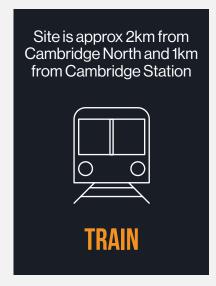




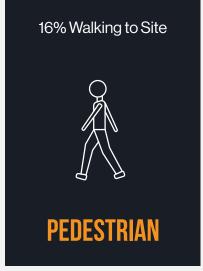


Connectivity, Access and Circulation: The End User

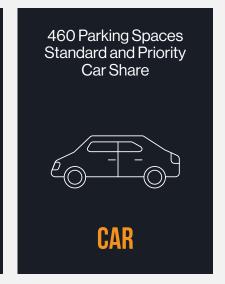
Accessing the site from the wider area is achievable via numerous modes of transport, however the masterplan vision aims to transform the site into one that is focused on people and place, with reduced car dominance, improved air quality and significantly enhanced provision for pedestrians and cyclists.



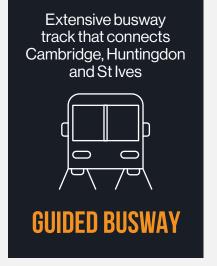












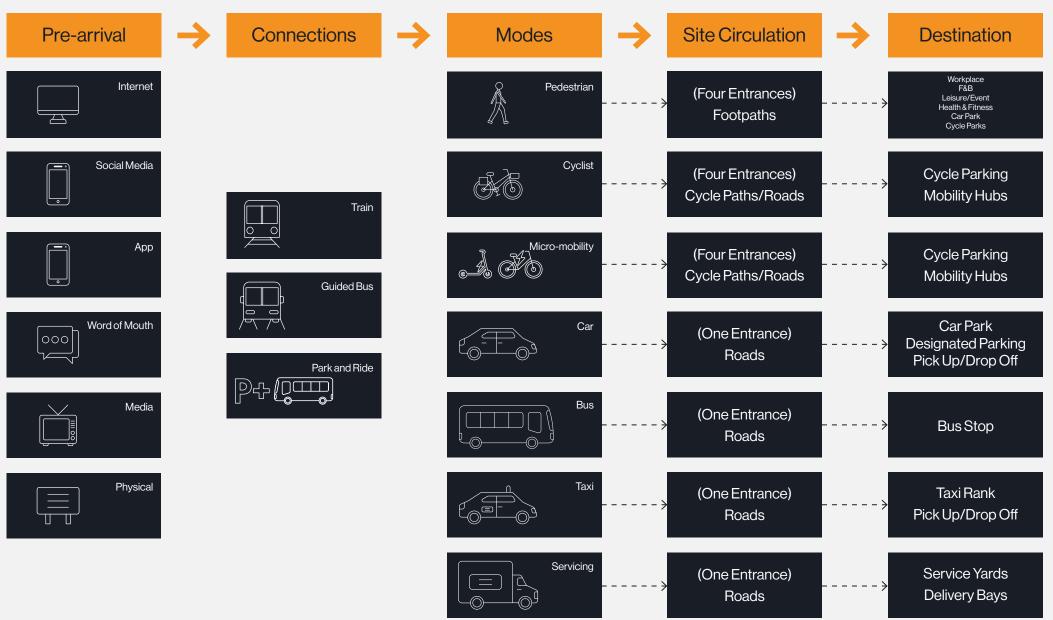






Connectivity, and Circulation: The Visitor Journey

Overview of typical end user journey paths and modes of transport from pre-arrival to destination that will influence sign strategy from a wider context and on-site.



Overview All Modes Wayfinding Decision Points

- 1. All modes main access/arrival.
- 2. Vehicular nodal point to service yard and parking.
- 3. Pedestrian/cycles/micromobility nodal point.
- 4. Access to parking/Hive Lane/south end of site.
- 5. Pedestrian/cycles/micromobility nodal point.
- 6. Key nodal/information point for pedestrians.
- 7. Pedestrian/cycles/micromobility nodal point.
- 8. Secondary access. All modes nodal point.
- 9. Secondary access. All modes nodal point.
- 10. Secondary access. Pedestrians/cycles/micromobility.
- 11. Bus Stop.
- 12. Potential for off-site approach wayfinding.



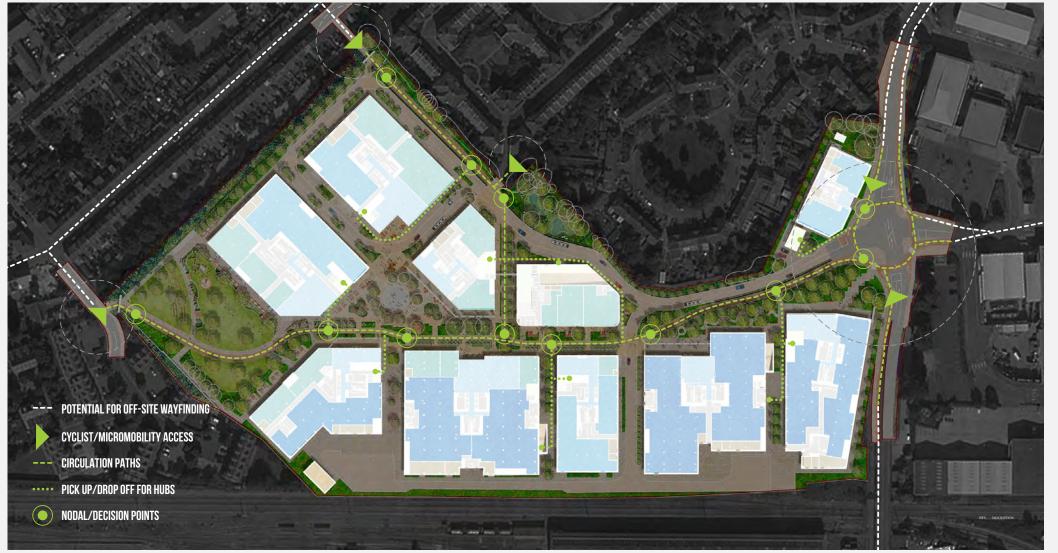
Access and Circulation: Pedestrians

The site is accessible from a significant area of Cambridge by walking (refer to site context plan p22). There are a number existing and to be improved pedestrian accesses from Coldhams Lane, St Mathews Gardens, York Street and Sleaford Street as well as the provision of extensive, attractive and well-lit pedestrian routes within the site boundary.



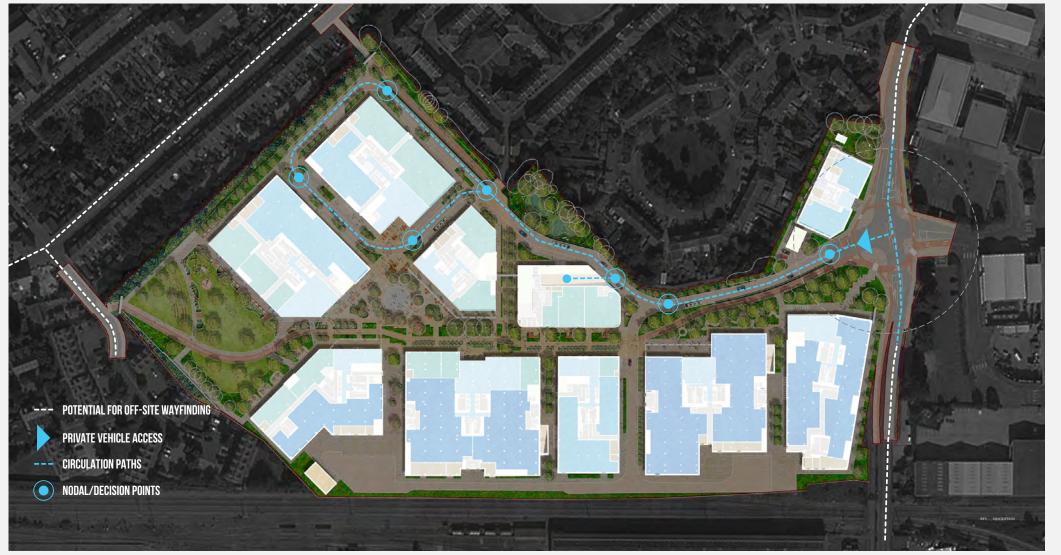
Access and Circulation: Cyclists and Micro-mobility

The masterplan integrates a comprehensive cycling infrastructure with ample parking facilities, secure and covered stores, maintenance facilities, and a staffed mobility hub, with shower, changing facilities and lockers for cyclists and other non-car commuters. (refer to site plan p22 for wider context)



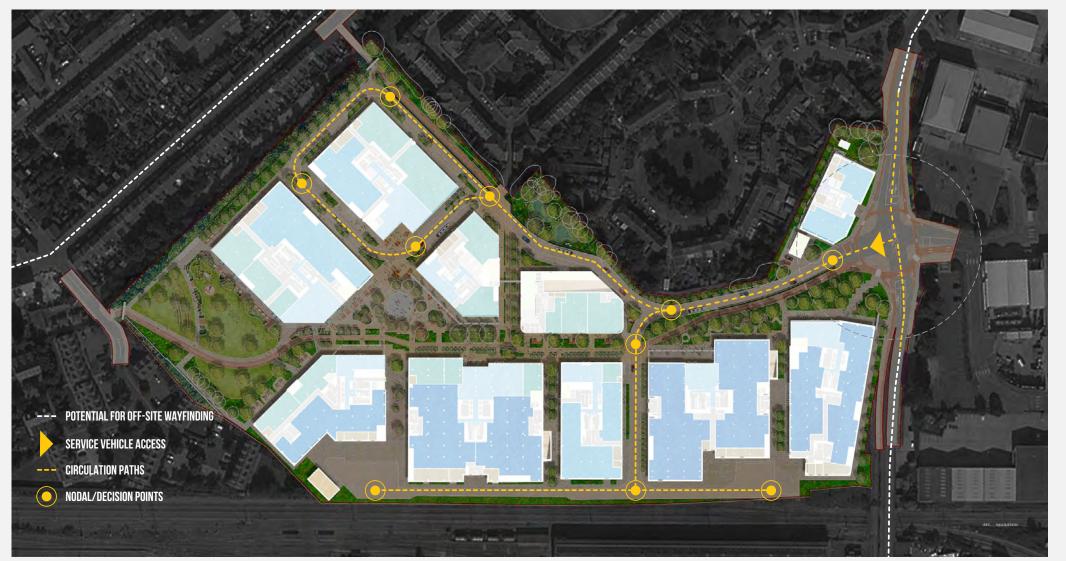
le Beehive Masterplan | Wayfinding Strategy | August 20

The main access into the site is from the existing roundabout on Coldhams Lane. This will lead vehicles south-east to the multi-storey car park or further south into the site, to a one-way loop and short stay/blue badge spaces. (refer to site plan p22 for wider context)



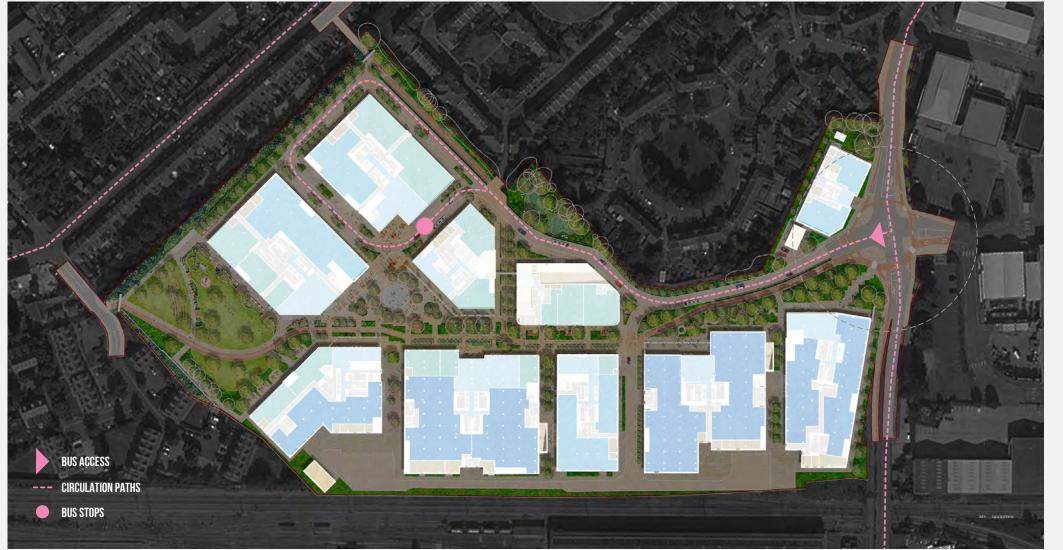
Access and Circulation: Service Vehicles

The main access into the site is from the existing roundabout on Coldhams Lane. This will lead service vehicles and deliveries either south-east to the service yard or further south into the site, to a one-way loop. (refer to site plan p22 for wider context)



Access and Circulation: Buses

The main access into the site is from the existing roundabout on Coldhams Lane. This will lead buses south into the site, to a designated bus stop and one-way loop. (refer to site plan p22 for wider context)



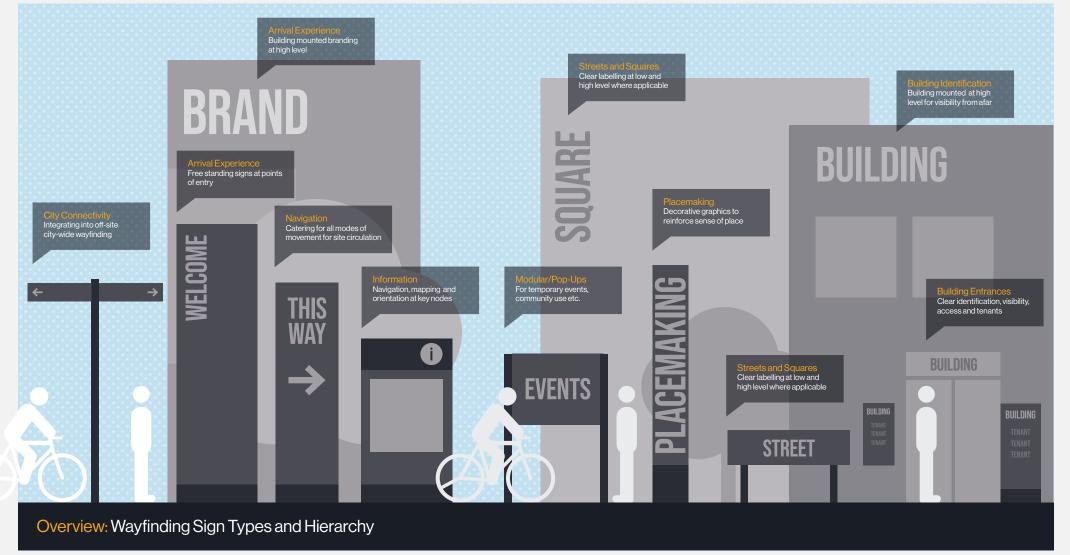


Summary Key Sign Types

The following pages and diagrams give an overview of the sign types and the hierarchy between them that may be implemented as part of a safe, inclusive and integrated and joined up signage strategy.

Note

This diagram is purely for the purposes of describing potential sign formats and the hierarchy between them, and as such does not represent a design proposal.



Key Sign Types: City Connectivity

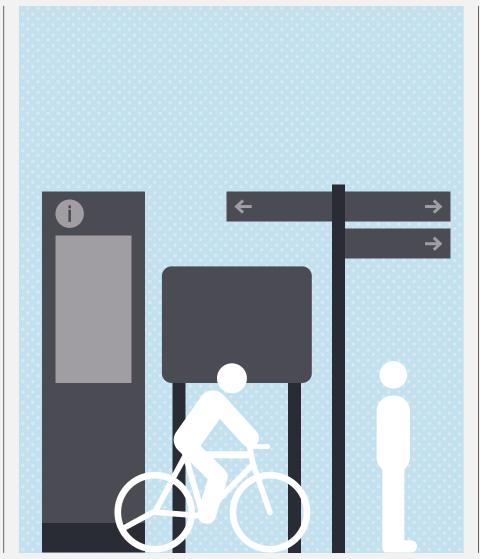
Improving integration and connectivity to and from the city with the potential to incorporate wayfinding messaging to the site seamlessly into existing off-site city wide and site perimeter wayfinding for all modes of transport.

Sign Type

Typically existing city-wide pedestrian fingerposts, information points, cycle path signs and highways vehicle signs.

Typical Location

Concentrated around site perimeter road, footpaths and cycle paths, but extending towards wider catchment into the city, trains stations etc.











Note

Key Sign Types: Arrival Experience

Large scale logo/branded surface and/or floor mounted signage to identify the development identity as a destination approaching from distance, and to aid the welcome/arrival experience.

Sign Type

Illuminated 3D logo and lettering.

Typical Location

High level building mounted around site perimeter and at entrances.

May also be at floor mounted ground level integrated within the landscape and public realm at the site perimeter.













Note

Key Sign Types: Arrival Experience

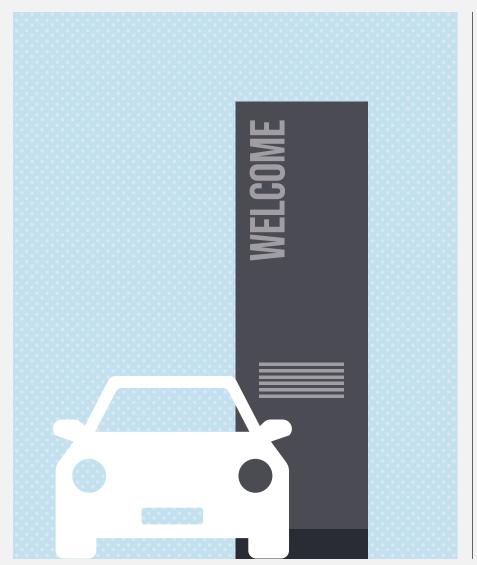
Large scale floor mounted welcome signs to identify the development branding to provide initial navigational information, and to aid the welcome/arrival experience.

Sign Type

Illuminated free standing monolith or totem.

Typical Location

Around site perimeter and at entrances.















Note

Key Sign Types: Navigation

Predominantly floor mounted signs to provide navigational information and orientation to all visitor and end user modes of movement throughout the scheme.

Sign Type

Illuminated free standing monolith, totem or finger post.

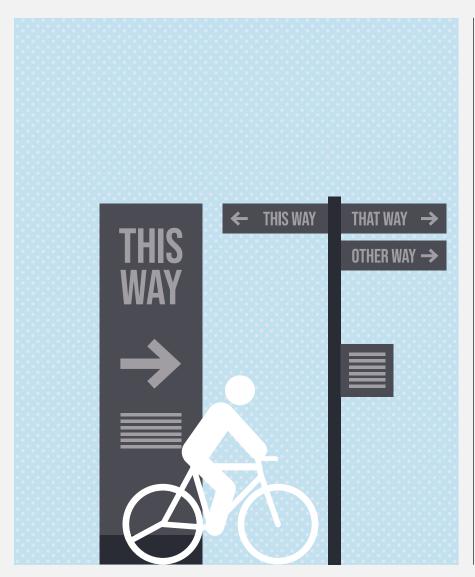
Where possible to avoid repetition, these should be consolidated into one sign, however in some situations varying formats and scales of sign may need to be tailored specifically for each end user: vehicle; pedestrian; and cyclist.

As well as core wayfinding, these interventions could also carry additional information about flora and fauna throughout the scheme: habitats, species etc.

Typical Location

At strategic locations and key decision making points around the circulation routes of the site.

















Key Sign Types: Information

Floor and/or surface mounted information points to provide detailed information and orientation. The sign would typically be composed of a map of the site with a key to all buildings, spaces and amenities, as well as additional navigation.

Sign Type

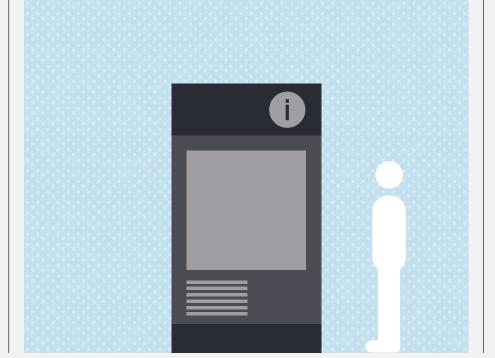
Illuminated free standing monolith, totem or lectern. (reduced size surface mounted sign panel in some instances).

Interactive screen technology can provide more sophisticated layers of accessing information, as well as unlocking promotional services and additional information about navigation, safety and security around the site.

As well as core wayfinding, these interventions could also carry additional information about flora and fauna throughout the scheme: habitats, species etc.

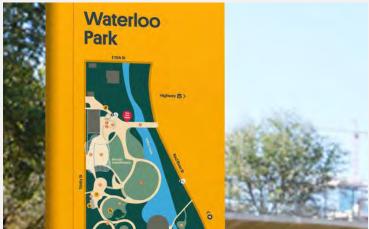
Typical Location

At strategic locations upon entry, key decision making points and central locations and focal points.









Note

Key Sign Types: Events, Promotions and Community Uses

Numerous adaptable or semi-permanent sign types for use in advertising of potential social events, entertainment activities and promotions taking place around the site, either commercial or community driven.

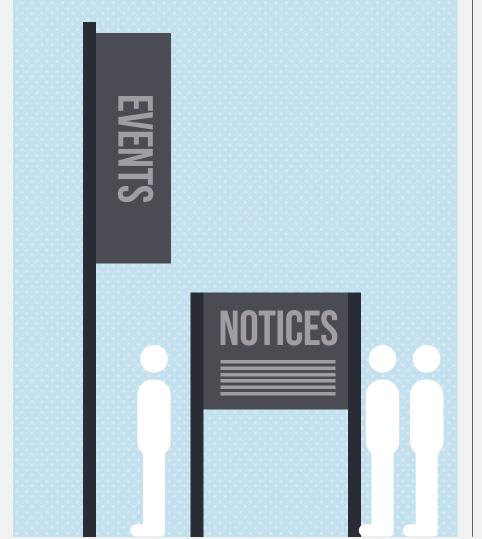
Sign Type

Modular, semi-temporary structures, panel and post, banners, poster cases etc. that can be adapted and updated according to use.

Sites could also be made use of by the community to promote local group activities and neighbourhood initiatives and heighten feelings of inclusivity and sense of place.

Typical Location

Optimised for maximum footfall, central locations and focal points.













Note

Key Sign Types: Placemaking

Enhance brand engagement, sense of place, fun, and feeling of activity - a wow factor, bringing a smile to people's faces and the ultimate 'Instagram moment' to remember a day out by.

Sign Type

Various forms of more decorative environmental graphics and signage that may crossover with public art installations.

Typical Location

Integrated within the public realm and landscape and building fabric, character areas and in less busy areas that may be in need of additional activation.













Note

Key Sign Types: Streets and Squares

Clear labelling of streets and squares is essential to aid spatial awareness and orientation, helping those in vehicles plot a course around the site, and provide an address for visitors and deliveries to each building.

Sign Type

Free standing sign panel or monolith, and surface mounted sign or painted letters as part of the building fabric.

Typical Location

Open sight lines at the access points and suitable intervals along and around each street and square as appropriate.











Note

Key Sign Types: Building Entrance Identification

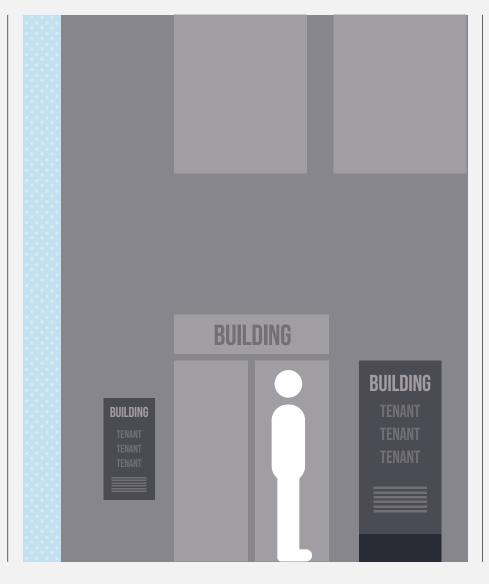
Provide clear and visible points of entry to each building, together with access and tenant information.

Sign Type

Can vary between free standing monolith and/or surface mounted sign above or to the side of entrance. Additional treatments to the glass and vinyl manifestations can reinforce building identity and tenant branding.

Typical Location

Entrances to each building lobby (Labs and Offices).













Note

Key Sign Types: Building Identification

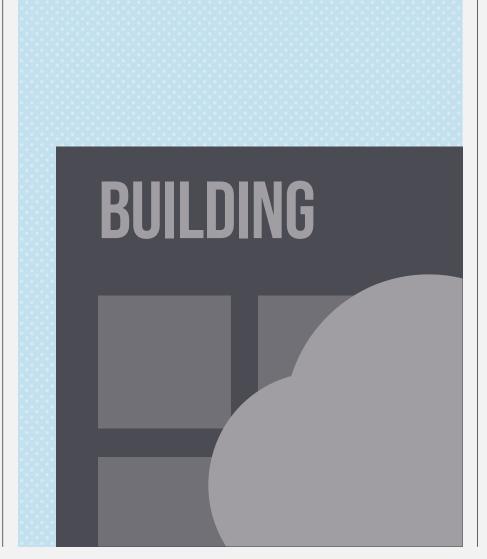
Provide clear and visible identification of buildings from distance with surface mounted signs at high and low levels.

Sign Type

Building mounted 3D text or logo.

Typical Location

High level façades of relevant buildings (Labs and Offices).













Note

Illustrative Sign and Materiality Precedents

Considering placemaking, integration into an urban district, key sign types and hierarchy and inclusive design principles for diverse audiences.

WELCOMING, SAFE AND ACCESSIBLE





INCLUSIVE DESIGN LANGUAGE





A PART OF THE CITY





LEGIBLE AND VISIBLE FOR ALL



SUPPORTS SUSTAINABLE TRANSPORT

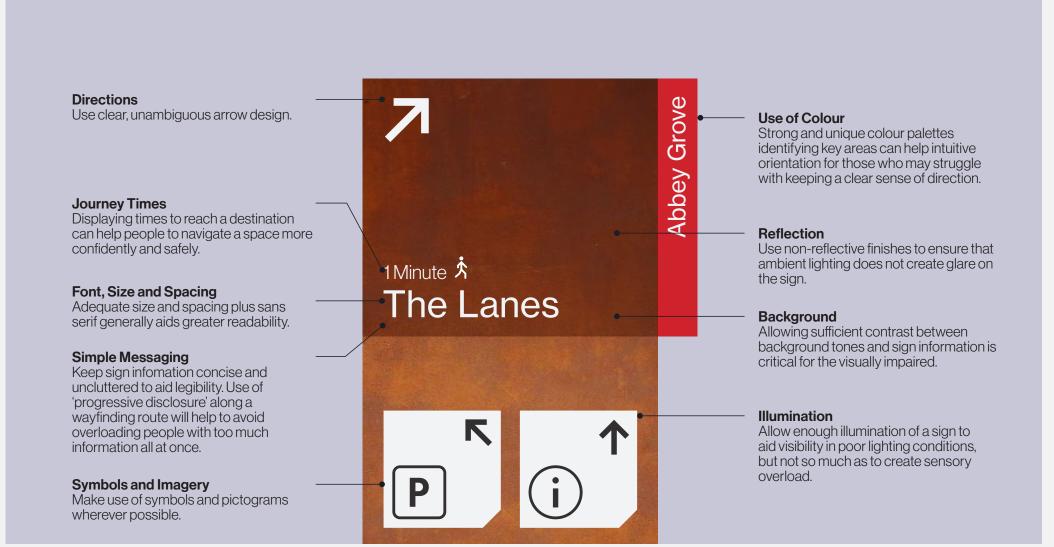




CONFIDENT AND SAFE NAVIGATION

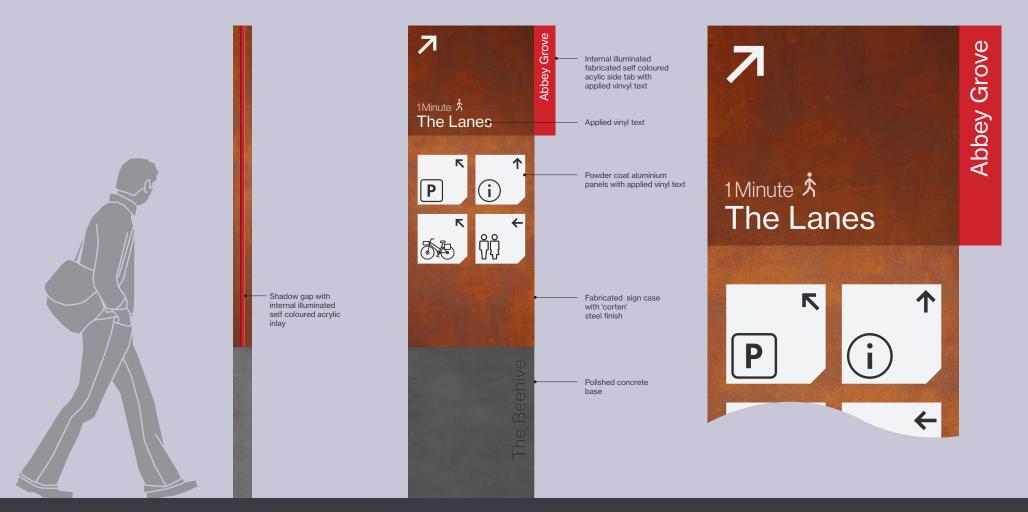
Wayfinding Design For Inclusivity

Some key illustrative aspects of inclusive design that consider the impact of design choices on the experiences and interactions of diverse audiences.



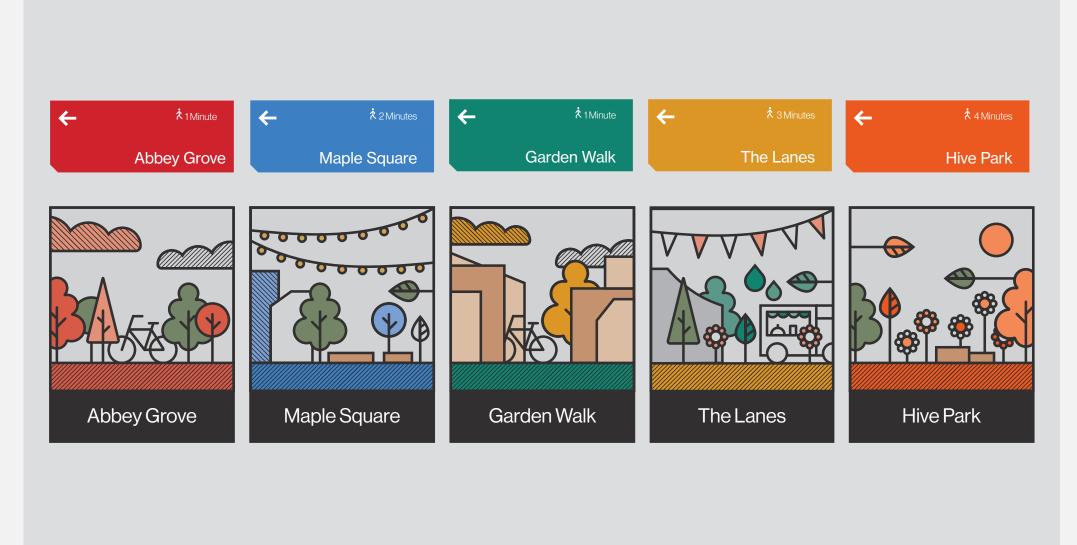
Illustrative Sign Concept

Outline sketch design for a wayfinding totem that considers placemaking, integration into an urban district, and incorporates some key illustrative aspects of inclusive design for diverse audiences.



Illustrative Placemaking Concept

Strong colour palettes identifying key areas can help orientation for those who may struggle with keeping a clear sense of direction. The pictorial visualisation of distinct character areas can be more intuitive to interpret for people with diverse perceptivity. Journey times to key destinations across the site can help people to navigate confidently and safely.



eehive Masterplan | Wayfinding Strategy | August 2024

Illustrative Placemaking/Sign Concept

Strong colour palettes identifying key areas can help orientation for those who may struggle with keeping a clear sense of direction. Landmarks play a significant role in wayfinding, serving as reference points and helping individuals orient themselves and remember routes.



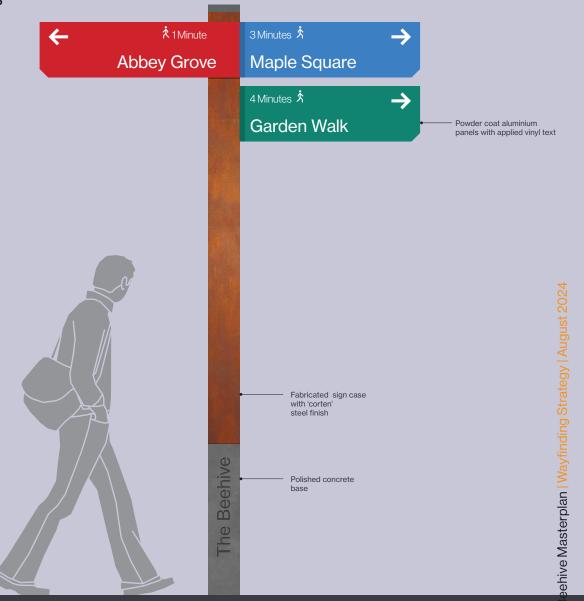
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Illustrative Sign Concept

Outline sketch design for a wayfinding fingerpost that considers placemaking, integration into an urban district, utilising strong colour palettes to aid orientation and journey times to key destinations

helping people to navigate confidently and safely.





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